

FOCUS GROUP QUESTIONS II TEEN COMMUNITY SERVICE VOLUNTEER PROGRAM

Place:

Date:

Participants:

Gender	Ethnicity	Age

Thanks for coming. I think you all know me by now, right? You're all been working in the teen volunteer program here at the library. We want to know what worked and what didn't during your time here so we can create the best possible community service program for other teens. We're just going to talk for a little while now about what you thought about the program. Remember, you can be completely honest with me. I really want to know what you think. I'm going to tape this so I don't have to bother with taking notes. OK?

1. Tell me about what it's been like volunteering at the library (Fun? Boring? Easy? Difficult?)
2. You told me before what you thought about the library (give short summary).
Do you still think the same way? What do you think about the library now?
3. What have you learned from volunteering at the library?
4. (If not already covered) What did you get out of volunteering at the library? (Other than community service requirements – Meet new people, learn new skills, have fun?)
5. If you were in charge of the volunteer program, how would you make it different from the way it is now?
6. How does working at the library compare with other volunteer work that you've done?
7. Would you recommend volunteering at the library to your friends? Why? Why not?
8. What do you think about becoming a librarian and working in the library when you're older?
9. Is there anything else that anyone would like to add?

